

# CORONAVIRUS INFORMATION ( COVID19 )

Dear customers,

Your safety and comfort are the priority of the Camping TORRACCIA team.

A health charter has been put in place to guarantee the highest level of requirement regarding the conditions of reception and hygiene for your next stays.

The latter lists government measures and recommendations for the fight against COVID-19, with specific regulatory protocols to ensure your safety.

## Availability of leisure and services

Beaches and swimming pool, activities, take-away catering, will be available, being of course adapted...

## **With a few simple rules, the holidays will be beautiful and serene!**

- Strict application of government and health authorities measures to combat COVID19
- Make disinfectant products available in common areas
- Put in place a suitable signalétique (floor marking, display, etc.) for the correct application of physical distancing
- Strengthen hygiene and cleanliness protocols, with increased cleaning and disinfection of common areas (swimming pool, toilets, playground, reception, bar, catering)
- Strengthen hygiene and cleanliness protocols, with cleaning, disinfection and aeration of rentals, after each customer departure
- Encourage payments by credit card, without contacts if possible. Disinfect terminals systematically
- Ensure implementation and compliance with management protocols in the event of suspicion of contagion of COVID19
- Appoint a COVID19 referent, to ensure traceability of the measures put in place

*This document will be revised based on developments and recommendations from health authorities*